

## ONLINE PROVIDER DIRECTORY

### Need Help Finding a Doctor, Health Care Professional or Facility?

The Alliance Online Provider Directory can help. To get started, visit [www.the-alliance.org](http://www.the-alliance.org) and click on Find a Doctor.

#### Find a Doctor, Health Care Professional or Facility by Name

Once you've clicked on the Find a Doctor button:

- 1 > Select "Select Providers by Name"
- 2 > Enter the name of the health care professional or facility
- 3 > Select your network\* (optional)
- 4 > Select a provider type, if you know it (optional)
- 5 > Enter a starting location from which to orient your search (optional)
- 6 > Select "Find Providers"

All the health care professionals or facilities that match will be returned.

If you don't find the name you were looking for, make sure you spelled the name correctly. Otherwise, that person or facility may not be in the network.

If you would like to encourage a doctor or facility to join The Alliance's provider network, please complete a Provider Nomination Form at <http://www.the-alliance.org/forms.aspx>.

The Alliance will evaluate the request, and, if appropriate, contact the provider and extend an invitation to join.

\*If you're not sure which network you belong to, check your employee health benefit booklet, speak to your HR representative or contact the administrator or payer on your insurance card.

#### Find by Location or Specialty

Once you've clicked on Find a Doctor:

- 1 > Select "Select Providers by Location/Specialty"
- 2 > Select your network\*
- 3 > Select provider type from the list
- 4 > Select a specialty (you may select up to 5 specialties by holding the CTRL key on your keyboard as you select)\*\*
- 5 > Enter a starting location from which to orient your search\*\*
- 6 > Select a distance from which to search\*\*
- 7 > Add other search criteria if desired, using "Refine Search"
- 8 > Select "Find Providers"

Your results will be displayed.

\*If you're not sure which network you belong to, check your health ID card, employee health benefit booklet, speak to your HR representative, or contact the benefit plan administrator on your insurance card. For a list of benefit plan administrators by Alliance member company, visit [www.the-alliance.org/customer\\_service.aspx](http://www.the-alliance.org/customer_service.aspx).

\*\* If you are searching for "Home Health/Durable Medical Equipment", you will not have to complete this step, but will have to choose a region for your search.

### Find Someone to Care for You

The Alliance works with more than 7,000 doctors and health professionals such as chiropractors, podiatrists, and mental health providers at more than 2,000 clinic locations and 47 hospitals. We also provide access to many home health care entities.

Our online provider directory is a quick and easy way to find a health care professional to care for you. Search for providers:

- > By name
- > That are close to home, work or another location
- > By the medical conditions they treat

You can also:

- > Create your own directory of participating providers close to the starting location you choose
- > Save searches for later
- > Print, fax, e-mail or save your results to an Adobe PDF file.

## Find a Doctor, Health Care Professional or Facility to Care for a Specific Medical Condition

Once you've clicked on the Provider Directory button:

- 1 > Select "Select Providers by Medical Condition"
- 2 > Select the medical condition from the list. A description will appear below.
- 3 > Select your network\*
- 4 > Enter a starting location from which to orient your search
- 5 > Select a distance from which to search\*\*
- 6 > Select "Find Providers"

All the health care professionals who match that search will be returned.

## Create a Personalized Provider Directory

Once you've clicked on the Provider Directory button:

- 1 > Select "Create a Personalized Provider Directory"
- 2 > Select your network\*
- 3 > Enter a starting location from which to orient your search
- 4 > Select "Create Directory"
- 5 > Enter an e-mail address to send your results to, and select "Submit"

An e-mail message will be sent when your directory has been created. Once created, you can view your personalized directory onscreen, save it to your computer, or print it. Because the file can be very large, printing your directory may not be the best option.

## Do More with Your Results

Once you have found your results you can also:


- > View more detail about the provider – Additional detail may include information provided by the health care professional such as hours, affiliations, degrees, gender, or board certifications.
- > Add to compare – Use this function to compare up to 5 health care professionals along with any detailed information listed for them.
- > Maps and driving directions – Click on the Map link located next to each provider's name to generate a map and turn-by-turn driving directions from any starting location you want.

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\*\* If you are searching for "Home Health/Durable Medical Equipment", you will not have to complete this step, but will have to choose a region for your search.

## QualityCounts™

Using cost and quality information as you select providers can help you make more informed decisions about where to go for care. As you are searching for a facility in the provider directory when you see the QualityCounts logo it means you can access cost and/or quality information.

Click on this logo  to see quality and/or cost information on this provider and you will be connected to one of the following reports:

- > **QualityCounts™ Report on Hospital Care** - provides quality and cost information for 15 different inpatient procedures at hospitals that participate with The Alliance. Inpatient care means that patients stay overnight at the facility after the procedure.
- > **QualityCounts™ Outpatient Procedures and Tests Report** - provides cost information for 17 different outpatient procedures and tests at facilities that participate with The Alliance. Outpatient care means patients are sent home the same day as their procedure or test.



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The Alliance moves health care forward by controlling costs, improving quality, and engaging individuals in their health. An employer-owned, not-for-profit cooperative, our 160 members provide coverage to more than 83,000 individuals in southern Wisconsin and neighboring counties in Iowa and Illinois. TA19-0809